New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 25 — NUMBER 11 SEPTEMBER 1972

Dr. Copeland receives international service award

Dr. Bradley E. Copeland, chairman of the pathology laboratories, became the first person to receive a distinguished service award from the World Association of Pathology Societies (WAPS). When he was presented the award at the Eighth World Congress of Anatomic and Clinical Pathology, September 12 - 16 in Munich, Germany, Dr. Copeland was cited for 14 years of leadership as chairman of the WAPS Commission on World Standards.

He continues as chairman of the commission and conducted its congress meeting held in conjunction with the Munich gathering. The Commission on World Standards represents 72 nations. At the recent meeting, they discussed the need for new standards in pathology procedures and the subsequent implementation of these standards in underdeveloped countries.

A forerunner in the design and implementation of quality control in pathology laboratories, Dr. Copeland is an associate professor of pathology for Harvard Medical School. In 1971, Dr. Copeland received the American Society of Clinical Pathologists' Ward Burdick Award and, in 1969, he was the recipient of the American Medical Association's Continuing Medical Education Award.

Dedication of Farr Memorial to be October 1

Six years of extensive construction for the Deaconess Hospital's Central building addition will culminate in the official dedication of the completed structure. Scheduled for October 1, at 2:00 p.m., the ceremony will be held on the park between Joslin Clinic and Harris Hall.

At the ceremony, the Central building will be officially named the Farr Memorial Building in honor of two brothers, Frederick and Frank Farr, whose bequest enabled the Deaconess to construct the new building.

All employees are invited to attend the afternoon ceremony which will be followed by tours of the new facility.

Art exhibit brightens Central units

Paintings displayed throughout Central building continue to evoke spontaneous exclamations of praise and appreciation from employees, patients and visitors. Sponsored by the Seacoast Area Artists Group, the first paintings in the rotating exhibit were hung in early March 1972.

The display has undergone several changes since March. Some of its alterations are a result of paintings being sold and subsequently replaced by

(*Continued on page 6*)

Public relations nets awards

The public relations department received awards for two publications this past summer. Mr. Evans F. Houghton, public relations manager, holds the certificate of merit presented by the Mohawk Paper Mills for "outstanding achievement in the graphic arts" as represented by the 1971 NEDH Annual Report. Miss Anne Kreidler, public relation assistant, holds the Printing Industries of America (PIA) award given for the booklet commemorating the hospital's 75th anniversary. The history book is one of 26 entrees selected for excellence in the national competition conducted by PIA.

THE AMERICAN FLAG AGAIN FLIES AT NEDH. When construction began on the Central building addition, the flagpole had to be removed from the top of the original structure. After investigating new locations, the Joslin Park site was chosen. Mr. Michael Bracken, gardener, and Sergeant Clifton Harris, security, unfurl the flag which proudly waves from the top of a 60-foot pole. The responsibility of the security department, the flag was first raised on June 29. The pole, its installation and the American flag that adorns it are gifts from a former Deaconess Hospital patient who presented them in honor of Dr. James A. Bougas, thoracic surgeon.

Employees in action . . .

Mrs. Paula Ainsworth, R.N. and instructor in the NEDH School of Nursing, was a semifinalist in the Massachusetts women's amateur golf championship this past July. She is current golf champion at Norfolk Club, Westwood; past club champion at Folly Hill, Beverly, and a former Townsend Cup winner.

* * *

Miss Nancy Dolan, R.N. and nurse clinician in cardiac care, was elected a member of the Greater Boston Heart Association's Board of Directors at an early summer meeting. She also serves as a member of the Heart Association's Subcommittee on Coronary Care Nursing. On September 27, in Eastover, Mass., Miss Dolan will participate in a day-long seminar sponsored by the Berkshire division of the Massachusetts Heart Association. The seminar will deal with the rehabilitation of cardiac patients.

* * *

Miss Constance A. Langone, assistant business manager in the Cancer Research Institute, represented CRI at the Association of American Cancer Institutes meeting, June 25-27 at the Eppley Institute for Research in Cancer, Omaha, Nebraska.

Mr. Richard E. Lee, director, represented the Massachusetts Hospital Association on Channel Five's "Seven Day's Journey," August 25. The program dealt with the cost of hospital care. As 1971-1972 chairman of the MHA Council on Health Care Financing, Mr. Lee presented the council's report at the association's 36th annual meeting, June 7-9 in Hyannis, Mass. At the meeting he was elected an MHA Trustee, Class of 1975.

* * *

Mr. Philip Pacella, associate manager of the pharmacy, coordinated a clinic workshop on unit dose drug distribution at the Institute of General Practice of Hospital Pharmacy, July 16-21, Boston.

* * *

Miss Karen A. Sueper, medical technologist (ASCP) in the blood bank, was selected to receive one of five American Association of Blood Bank (AABB) scholarship awards sponsored by Fenwal Laboratories. She was presented the scholarship certificate, August 30, at the AABB-International Society of Blood Transfusion (ISBT) Transfusion Congress, Washington, D.C.

Deaconess commits many resources to help Roxbury Dental and Medical Group succeed

Five of the nine NEDH physicians who are involved with RDMG are: Dr. Laurence Cloud, Dr. Rob Roy McGregor, Dr. Randolph Reinhold, Dr. Frank Howard and Dr. Clement Yahia. Dr. Robert Levine (r), resident in podiatry, works at RDMG with Dr. McGregor.

Growth, patient involvement, and personalized health care delivery are the outstanding characteristics of Roxbury Dental and Medical Group (RDMG), Inc., which has a closé association with the Deaconess. Presently located at 26 Warren Street, RDMG serves the needs of at least 600 medical and 250 dental patients every month. These numbers contrast sharply with the group's patient population of less than 100 medical patients three years ago. At that time, the organization was six months old and did not include dental care as part of its services.

As it enters its fourth year, RDMG takes pride in its ability to define and provide services for its clientele. The reason for this, quite simply, is that the private non-profit organization is governed by ten patients, elected by an at-large patient body, and two non patients affiliated with the program. Medical care is delivered according to how the people see their needs — not according to how their needs are interpreted by outsiders.

"There is a great need by the people receiving a service to have an actual voice in determining what that service will be," philosophizes Dr. Randolph B. Reinhold, executive director of RDMG and director of community medicine for NEDH.

Owned and directed by the people it serves, RDMG's growth has been rapid since it severed ties with Computer Health Systems (CHS), a New York City based institution, under which the Roxbury Medical Group opened in September 1969. CHS' basic profit-making philosophy contrasted sharply with that of the Roxbury group's physicians and patients whose interest lie in the evolvement of a community-operated health delivery system. By removing all profits from the Roxbury community, CHS further alienated itself from the clinic's personnel.

While determining an independent future for the group, the current board of directors and some of the doctors recognized the need for an association with an area hospital. In mid 1970, RDMG board members met with Mr. R. D. Lowry, executive vice president. At that time, the commitment of NEDH to the Roxbury group solidified. NEDH became an in-patient facility for RDMG patients and admitting privileges were extended to RDMG physicians not previously on the hospital staff. In addition, the Deaconess agreed to assist RDMG with budget accounting, technical task areas, fund raising, and public relations endeavors.

In the Fall of 1970, the group's ties with Computer Health Systems were reduced to that of landlord and tenant and RDMG committed itself to the development of a medical center from which the community continues to learn and witness principles of cooperative self improvement. On January 1, 1971, the Roxbury Medical Group was legally changed to the Roxbury Dental and Medical Group, Inc.

"At the time that RDMG incorporated, we were a group lacking many skills. Our board of directors went to the Deaconess requesting the help of various talent forces within the hospital," explains Dr. Reinhold.

The Deaconess was studying various community medical needs when RDMG approached the hospital for aid last year. Upon selecting Roxbury Dental and Medical Group as its primary community-involvement project, the Deaconess made a commitment of time, money and people.

Although by association only, the Deaconess Hospital's manpower commitment to RDMG dates back to 1969 when the clinic was merely a concept. At that time, Dr. Bradford Patterson, a Deaconess surgeon who is now professor of surgery at the University of Rochester (N.Y.), began to formulate plans for a medical group in Roxbury. He worked closely with Dr. Donnell Boardman, currently head of the Acton (Mass.) Medical Group and an internist at the Deaconess. Together these physicians paved the way for the Roxbury clinic. Financial considerations caused them to seek the help of a profit-making institution — hence, the temporary involvement of Computer Health Systems.

Today, Dr. Patterson's dream is a working reality that is medically supported by nine Deaconess staff members and two doctors not affiliated with NEDH. The nine Deaconess staff members who work at RDMG are: Dr. Blake Cady, general surgery; Dr. Laurence P. Cloud, internal medicine; Dr. T. Corwin Fleming, psychiatry; Dr. Frank A. Howard, internal medicine; Dr. Rob Roy McGregor, podiatry; Dr. Randolph B. Reinhold, general surgery; Dr. Gary Wehr, podiatry; Dr. Fred R. Whitcomb, gastroenterology and internal medicine, and Dr. Clement Yahia, gynecology. The other physicians at the clinic are Dr. Robert Schumacher, pediatrician at Emerson Hospital and Massachusetts General Hospital, and Dr. Peter Cuevas, Spanish-speaking surgeon on the staff of Boston City Hospital. Dr. Cuevas frequently serves as an interpreter at RDMG.

"Our fees are set by a board whose members understand the realities of cost for a self-sustaining medical unit," explains Dr. Reinhold. "These members are patients, who actually pay the bills — they're not bankers."

Independent by choice, RDMG is the only medical care delivery system of its type in Boston that is not subsidized by the federal government. One quarter of its budget comes from the Deaconess Hospital but, the majority of the operating expenses are paid by the patients and third parties such as Medicaid, Medicare and Blue Cross.

Similar to the commitment of the nine NEDH doctors, the commitment of certain members of the hospital's nursing staff is based on continuous interaction with RDMG patients and staff. A number of nurses went through a sensitivity training program last Fall with RDMG personnel.

Most people working at RDMG attended last year's sensitivity training program. NEDH physicians affiliated with the group, some NEDH nurses from Palmer 2 and a few key Deaconess personnel whose contact with RDMG is more regular than others, also participated in the weekend program. When the need arises in the future, another sensitivity training session will be organized so that a better understanding can exist between the black and white people who work side by side at or as a result of RDMG.

At varying times during the past year and a half, NEDH's association with RDMG has involved several departments and numerous employees. However, the hospital's most concentrated effort can be pinned to the late Spring through the Fall of 1971. At this time, the clinic required several skills and services which otherwise were unavailable to them.

Mr. David F. Lilley, former assistant manager of the systems and planning department and current manager of service coordination, was given the responsibility by the Deaconess Hospital to coordinate all services rendered to RDMG by maintenance, purchasing, printshop, public relations, the pathology laboratory and other departments.

Purchasing has helped RDMG by supplying them with desks, filing cabinets, blood pressure cuffs, tables and

(Continued on page 6)

Nine graduate from operating room technician program

Graduates of the year-long operating room technician training program pose with Mrs. Lois Morrissy (standing r.), instructor for the department of surgical services. They are: (sitting l-r) Miss Nancy Kaufmann, Miss Linda Fitzpatrick, Miss Linda Capasso, Miss Deborah Weller, (standing l-r) Miss Mathilda Zara, Miss Maureen Gallagher, Miss Ruth Bjerre, Miss Cheryl Simpson and Miss Sharin Slaver.

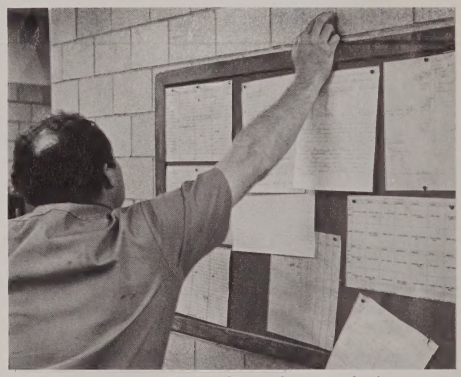
The Deaconess Hospital Dims Its Lights At Night

To people who leave their offices at 5 p.m., a hospital may be perceived merely as the building where the lights burn at night . . .

but . . .
to NEDH employees who work the evening or night shift, the hospital is the same vibrant institution at night as it is during the day;

Miss Hazel Drew, unit clerk on Baker 3, prepares to record some information in a patient's file.

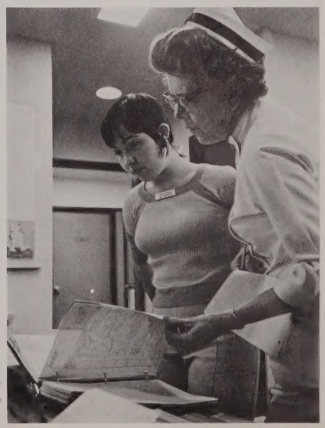
Miss Rosa Nettles, nursing aide on Central 10, delivers fresh water to patient rooms.



Mr. Luis Nievas, sanitary worker in dietary, reads the evening's assignment sheet.

Mr. Thomas Moscato, unit clerk on Palmer 2, studies a chart indicating patient conditions.

patterns of patient care are endless . . .

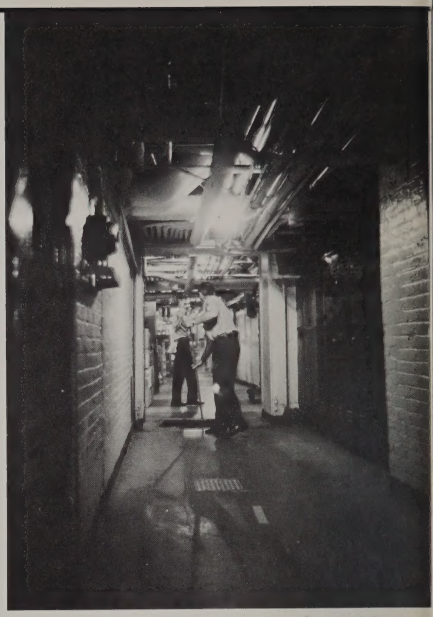


Mrs. Laura Cheney, R.N. and an assistant evening supervisor, scans medication records with Miss Darcie Lincoln, unit secretary.

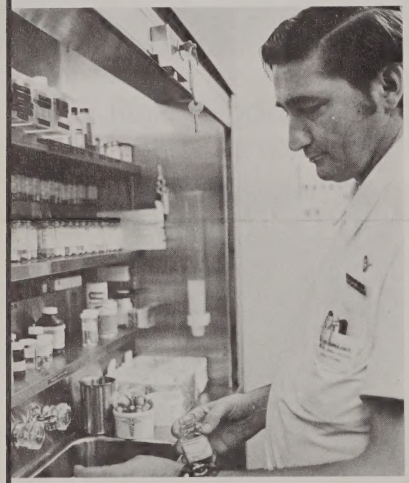
Mr. Onofre Moreno, sanitation worker in dietary, mops the floor during the evening when activity in the department is less hectic than during the day.

Inside the hospital, some employees prepare for tomorrow while patients sleep;

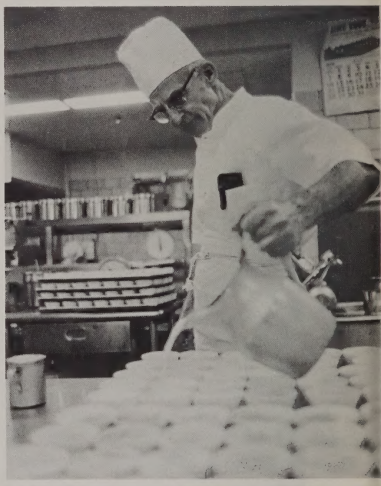
Abundant pathology laboratory requisitions are prepared on every floor for attention in the morning. Night personnel within the pathology laboratories concern themselves primarily with emergency requests for laboratory procedures.



Mr. Harold Marcott (facing camera) and Mr. Philip MacDonald, housekeeping, help keep the tunnels clean.

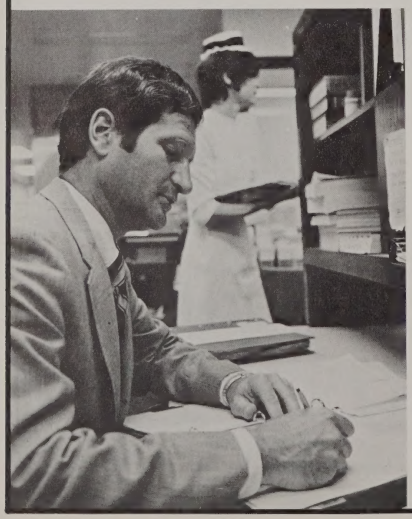


Mr. Walter Barnaby, L.P.N. on Baker 3, attends to some responsibilities at the unit's medication closet.



Mr. Frederick Cheney, baker, pours custard which will be served as one of tomorrow's desserts.

other employees must make important decisions and . . .



LEFT: Dr. Benjamin Bierbaum, orthopedic surgeon, prescribes treatment for a patient, while Miss Constance Donovan, R.N. and nurse clinician, examines a chart.

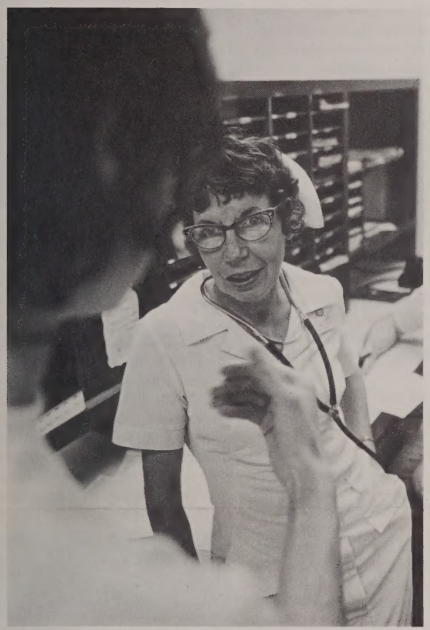
RIGHT: Mr. John Slayton, night administrator, studies the day's admissions to the hospital. He is responsible for all administrative decisions at night.

provide consultative support

to families of patients,

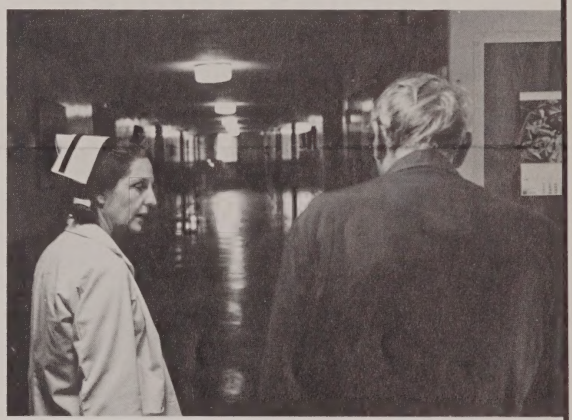
to each other . . .

Chaplain Ralph A. Curtis, consults with members of a patient's family.



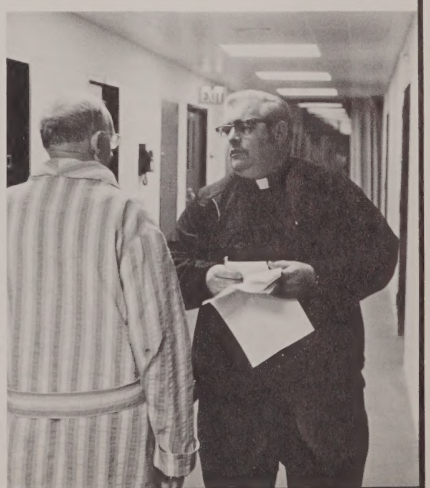
Mrs. Lillian Dragnon, L.P.N. on Central 7, discusses the care of an ostomy patient with Miss Constance Donovan, R.N. and nurse clinician.

and to patients . . .



Mrs. Elsie Howell, R.N. in the NEDH Hospital Teaching Unit, counsels a patient about his treatment.

of all ages.



LEFT: Mrs. Mattie Green, nursing aide in the NEDH Hospital Teaching Unit, talks with two young ladies before its time for them to go to bed.

RIGHT: Father Richard A. Bonner lends a sympathetic ear to a worried patient.

Three students complete respiratory therapy course

Mr. George V. Muncey, supervisor of respiratory therapy, proudly poses with his students who successfully completed the Deaconess' year-long program. The new respiratory therapy technicians are: (l-r) Arthur R. Viola, Miss Sandra A. Visconti and William J. Flynn.

Doctors doings

Dr. Joseph L. Andrews Jr., cardiopulmonary and internal medicine, published an article entitled "Medical Care in India" in the August issue of *Resident and Staff Physician.*

* * *

Dr. C. Cabell Bailey, internal medicine, lectured on diabetes, May 11, at the Harvard Medical School postgraduate course in adolescent medicine.

* * *

Dr. A. Richard Christlieb, internal medicine, published an article entitled, "Suppression of Murine Renal Renin Activity in the Absence of Sodium Retention with Desoxycorticosterone Acetate but Not With Depot Desoxycorticosterone" in the June issue of the *American Journal of Medical Science.*

* * *

Dr. Bentley P. Colcock, general surgery, published his article, "Fistulas Complicating Diverticular Disease of the Sigmoid Colon," in the June issue of *Annals of Surgery.* On August 19, he spoke about "Surgical Treatment of Diverticulitis," at Hartford Hospital, Connecticut, and on August 26 he lectured on "Gastrointestinal Surgery" to the Maryland Chapter of the American College of Physicians, in Fredericksburg, Virginia. Dr. Colcock is president elect of the Massachusetts Medical Society for 1973.

* * *

Dr. James A. Gregg, gastroenterology, published two articles in the May issue of *Medical Clinics of North America.* They were entitled "Retrograde Cannulation of the Ampulla of Vater — A Preliminary Report" and "Obscure Chest Pain as a Symptom of Reflux Esophagitis." In the June issue of the same journal he published an article entitled, "Retrograde Pancreato-cholangiography." Dr. Gregg lectured on "Newer Concepts in Gastrointestinal Endoscopy — Including Colonoscopy and Retrograde Pancreato-cholangiography" at Falmouth Hospital on September 5, and Norwood Hospital on September 12.

* * *

Dr. James S. Mansfield, internal medicine, spoke in Boston to 130 visiting French physicians, May 17, on "Medical Care for the Elderly in the United States."

* * *

Dr. Daniel Miller, otolaryngology, was promoted to associate clinical professor at Harvard Medical School in June.

* * *

Dr. George Nichols Jr., internal medicine, was session chairman July 10-14 in Meridan, N. H., for the Gordon Research Conference on "The Chemistry, Physiology and Structure of Bones and Teeth." On June 20, he presented "Osteoporosis: A Status Report" to the IV International Congress of Endocrinology in Washington, D. C.

* * *

Dr. John V. Pikula, general surgery, traveled to London, Western Scotland and Wales in July to work out details for an exchange residency program between Harvard's Fifth Year Surgical Service at Boston City Hospital and hospitals in England and Scotland.

* * *

Dr. Alfred W. Scott, ophthalmology, was appointed a surgeon at Massachusetts Eye and Ear in July.

* * *

Dr. Francis G. Wolfort, plastic surgery, will publish an article entitled "Antigen Antibacterial Syndrome" in the November 1972 issue of *Archives of Surgery.*

Deaconess commits resources to RDMG

Continued from page 2

patient beds which have been outdated for use in an acute medical-surgical hospital. Accounting's involvement with RDMG, like purchasing's, was extensive for the first several months following the clinic's incorporation, but has since become sporadic.

"We designed a basic accounting system and instructed their bookkeeper in its use," explains Mr. William Wambolt, assistant controller.

Until August 1972, the pathology laboratories handled the bulk of the clinical procedures needed for the care of RDMG patients. Mr. Henry Knopp, administrative assistant for laboratories, estimates that the laboratories performed around 80 procedures a month for RDMG.

Systems and planning evaluated RDMG's office procedures and then revised them to better meet the clinic's needs. In addition, Mr. Lilley, who was then assistant manager of the department, dedicated countless hours to RDMG as liaison between RDMG and NEDH.

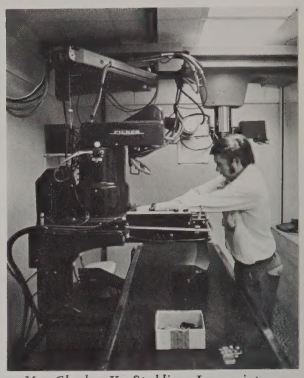
Maintenance employees built shelves and improved parts of the facility. They installed an x-ray machine and remodeled a room to accomodate the equipment which was donated to the group by the Deaconess. Until the clinic was able to perform its x-ray procedures, the diagnostic radiology department at NEDH, under Dr. Mirle Kellett, provided these services for the clinic.

Public relations and the printshop did a considerable amount of work with RDMG during the Summer of 1971. Medical record cards, press releases written by the public relations department and letters for mass mailing from RDMG were prepared by the print room. In addition to composing several press releases for the embryonic clinic, public relations produced a patient recruitment flier and a fund raising proposal for the group.

Pharmacy came to the rescue on a couple of occasions when RDMG needed vaccine in small quantities. In addition to departmental contributions, individual efforts include many hours of typing proposals, letters and bulletins for the clinic on the part of at least one administrative secretary.

These individual and departmental functions comprise a significant portion of the Deaconess Hospital's involvement with Roxbury Dental and Medical Group. Each area's commitment to the community project is continuous but RDMG's initial needs for nonmedical skills have levelled off. The important part of the hospital's commitment is that it exists and was already in a crystallized state at the time when it was needed the most.

RDMG's phenomenal growth since its incorporation results from the people who support it and believe in it. Physical quarters on Warren Street are now cramped and the group must work toward the fulfillment of another dream — a new facility to house the community-run program. RDMG's new building will be located at 179 - 193 Dudley Street — just around the corner from its present site. With continued hard work, perserverance and faith, the Roxbury Dental and Medical Group hopes to build and open its new facility by the Fall of 1973. During its struggle, RDMG's friends will remain a source of continued support.



Mr. Charles K. Spalding Jr., maintenance and engineering, makes some final adjustments during the installation of the x-ray machine at RDMG's Warren Street headquarters.

Art brightens

Continued from page 1

new selections. Unfortunately it was defaced in August when four paintings were stolen and again in early September when three more paintings were taken. In spite of this, the artists, whose work is not insured, have consented to continue the display provided other thefts do not occur. If anyone knows where these paintings are and returns them to the hospital, no questions will be asked.

Composed of artists from New England, the people in Seacoast Area Artists Group are dedicated to bringing art into the community and hospitals. The are planning to provide art therapy for the Deaconess 4 patients in the Fall on a volunteer basis. All the artists whose paintings have been sold, have made donations to the hospital in appreciation of the opportunity provided to hold this exhibit.

Members of the unchartered group bringing art to the Deaconess Hospital community are: Frances Altman, Leslie Bickmore, Marie Davis, Jacques Finlay, Yolanda del Riego Heller, Gertrude Lougee, Marilyn Lucey, Thelma Mandeville, one of the group's founders and organizer of this exhibit; Barbara Moskowitz, Leon Phinney, Richard Riley, Sandra Rowe, Frances Scully, Barbara Sylvester, Virginia Vaughan and Anne Weber.

Mrs. MacNaughton retires from Harris Hall

A coffee hour was held in honor of Mrs. Edith MacNaughton, assistant resident director of the NEDH School of Nursing, July 27, in Harris Hall. Students, faculty members and school administrators gathered to bid an early farewell to Mrs. MacNaughton who retired on August 5, after seven years at the school. Miss Ellen Howland, director of the school, gave her a pair of gold rope earrings set with a dimond chip in behalf of the school, the juniors presented her with a vase and the student council gave her a delicate gold and jade pin.

Before joining the hospital's employ in 1965, Mrs. MacNaughton worked as an executive housekeeper for resorts in Florida and New England, and served as a companion for two ladies. She was an attendent nurse

Miss Jeanne St. Pierre, senior nursing student, bids farewell to Mrs. MacNaughton and her dog, Mini.

in Municipal-Hale Hospital, Haverhill, Mass., for six years. During the winter of 1965, Mrs. MacNaughton broke her ankle which restricted her mobility. After seeing an ad in the newspaper, she applied for the Harris Hall position. Her responsibilities as assistant resident director include: receiving visitors to the residence hall, assisting with the maintenance of security, helping and guiding students in dormitory living and maintaining the babysitting service offered by the students.

A native of Augusta, Maine, Mrs. MacNaughton plans to return to mountainous country for her retirement. Her destination, however, is not Maine but a winterized home in Gilford, N. H., which she and her daughter, Joscelyn, own. During the winter months, she plans to spend some time with her son, Gerald, his wife and their three sons who live in Miami, Florida.

Mrs. MacNaughton enjoys pastimes such as gardening, reading and knitting. Her Toy Poodle, "Mini," will continue to keep her entertained with puppy play and constant companionship.

Renovations in Deaconess building near completion

If a winner was to be named for the building that has undergone the most drastic renovations this summer, the prize would probably be awarded to Deaconess. The second and third floors of this building are no longer recognizable as the medical-surgical patient care units they were last year. Designed to meet the task requirements of their distinctive functions, the remodeled floors were completed in late Septmber.

Deaconess 2 is an ambulatory service unit. It has two treatment rooms for minor surgical procedures, outpatient examination room, a chemotherapy area, and an observation unit comprised of nine overnight holding beds and a triage area. The South portion of the floor previously occupied by the observation unit is being renovated as an additional wing of the ambulatory service unit. It will house the employee-patient dental clinic, a secretarial reception area, a podiatry service and offices for Dr. John McKittrick, chairman of ambulatory services; and Mr. Paul Babcock, manager of the unit.

Work on Deaconess 3 for the new blood bank was completed in late September. Since the third floor is the only direct interior crossover level for the hospital, this is a strategic location for the facility which will move from crowded and remote quarters on Palmer 6. Located in the area formerly occupied by the coronary care unit and the women's section of the special care unit, the new blood bank will consist of an interviewing and donor room, a blood distribution room and a laboratory. There is also office space for the department's secretaries and for the pathologist in charge of the blood bank.

(*Continued on page 8*)

NEW LIBRARY BOOKS

FICTION

The Lizard In The Cup
Peter Dickinson. Novel of suspense.

Loose Ends
Peter Warner. Boston is the setting for this contemporary mystery.

Melbury Square
Dorothy Eden. A tumultuous saga of Edwardian England.

Montezuma's Revenge
Harry Harrison. (Mystery)

NONFICTION

The Coming of Age
Simone de Beauvoir. A definitive study of the universal problem of growing old.

In Critical Condition: The Crisis in America's Health Care
Edward M. Kennedy. An indictment of the Amercan health industry.

Demonology and Witchcraft
Sir Walter Scott. Important contribution to the study of the supernatural.

The Peter Prescription: How to be Creative, Confident, and Competent
Laurence J. Peter.

Madame: An Intimate Biography of Helena Rubinstein
Patrick O'Higgins.

Car owners must have certificate of title

Automobile thieves have a considerably more difficult time selling their stolen property in Massachusetts as a result of a new state law. On September 1, the Commonwealth became the 46th state to require, with few exceptions, that every car bought or sold in the state must have a certificate of title. Like a deed to a house, the certificate of title proves ownership.

Before issuing a certificate of title, the Massachusetts Registry of Motor Vehicles must have proof of sale or transfer of registration and the vehicle's identification number with proof of its legitimacy. Although they anticipate 90,000 new forms will be processed during this year, state officials estimate that it may take up to eight years before all car owners in the state have certificates of title.

Individuals who purchase a new car in the state must register and file a certificate of title. The dealer, who certifies the vehicle identification number, must furnish the certificate of origin for the owner. After it is endorsed by the insurer, the certificate must be presented to the Registry for processing.

A bill of sale and the previous title, if there is one, must accompany used cars purchased in Massachusetts. These must then be filed with the registration and title application. The owner of a vehicle purchased out of state must obtain a certificate of title by presenting to the Massachusetts Registry a notarized bill of sale from the seller giving date of sale, purchase price, vehicle description and name of new owner.

Within ten days of purchase, all car owners must take the automobile to a police station, state police barracks or the Massachusetts Registry of Motor Vehicles office for certification. A permanent certificate of title will be issued to the owner or lending institution within 60 days and the owner will receive the certificate of registration.

Before automobile loan transactions are complete, the certificate of title must be given by the Registry of Motor Vehicles to the loaning institutio which keeps it until the loan is paid. Alpha Credit Union is one of many institutions requiring the certificate of title for automobile loans. In addition to this change, the credit union's board of directors announces the recent implementation of more competitive rates on car loans based on the amount of down payment. Further information about the certificate of title and loan rates can be obtained at the Alpha Credit Union.

Students volunteer at NEDH

Thirty students volunteered their free time to the Deaconess Hospital during the summer. Presently back at school, some of them posed in their NEDH sweatshirts — given them as a token of the hospital's appreciation for their work — just before the summer ended. They are: (base of pyramid l-r) Cynthia A. Fordham, Mara E. Yules, Jim C. Polan, son of laboratory employee; Randy H. Branson, son of patient service manager; (middle row l-r) Debbie A. Johnson, Fred J. Kasparian, Gail A. Matthews, daughter of employee relations manager; and (top of the pyramid) Ellen B. Stryer.

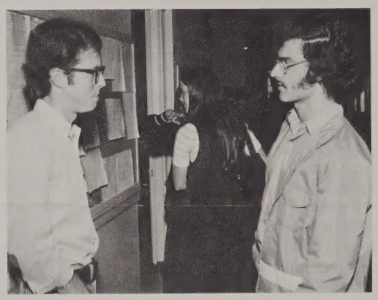
Class of 1975 arrives at NEDH

Amidst bags, boxes, suitcases and bulging footlockers, freshmen in the NEDH School of Nursing invaded Harris Hall on September 11. After checking with the residence director, they relaxed over coffee or mingled in line waiting for the elevator to carry them and their belongings to the floor which will be their home during the first year of school. Two male nursing students joined three second year male students at Wentworth Institute dormitories on Huntington Avenue where housing has been arranged for them.

Of the 68 students entering in the Class of 1975, 14 have mothers who are nurses. Three are daughters of graduates of the NEDH School of Nursing. Residencies in eight states are represented by members of the new class. Most of the students, 47, are from Massachusetts. Eighteen are from the other five New England states, two from New Jersey and one from our Western counterpart — Washington.

Mothers of three freshmen at the NEDH School of Nursing are graduates of the school. Greeting each other in Harris Hall are (l-r): Barbara Mace, Laurel Carlson whose mother, Mrs. Faye (Norton) Carlson, Class of 1948, was not available for the picture; Mrs. Barbara (Hart) Mace, Class of 1948; Susan Munro and Mrs. Dorothea (Kohl) Munro, Class of 1954.

LEFT: "Those are all ours," motion Mrs. John Pease and her daughter Charlotte Tardif, first year student, to the building service employees, Nelson Payne and Aubrey Harris, who helped students move luggage upstairs to their new rooms.



RIGHT: Carl Stone (l), second year student, talks with Richard Bellofatto, first year student, about the life of male students at the school.

Thrift shop hours change

Winter hours are now in effect for the Friends of the Deaconess Thrift Shop. Located in the basement of the laundry building, the shop is open every week from 10 a.m. to 3 p.m., Monday, Tuesday, Wednesday and Friday.

JUST A THOUGHT:

"Be gentle with yourself, learn to love yourself, to forgive yourself, for only as we have the right attitude toward ourselves can we have the right attitude toward others."

Wilfred Peterson

Renovations

Continued from page 7

Much of the work on Deaconess 2 and 3 was done by employees in the hospital's maintenance and engineering department. They were responsible for plumbing on Deaconess 2 North and for all electrical and cabinet work on the two floors.

Renovations within the Palmer building have not been as extensive as in the Deaconess building. Most of Palmer's structural changes occurred on the fourth floor which just reopened with 27 beds — one more bed than the floor had when it closed the first week in June. The floor sports newly remodeled bathrooms sparkling with modern fixtures and blue tiles. The hallways and patient rooms have subtle beige and green flooring. Patient utilities (oxygen, suction and nurse call systems) have been recessed into the walls and the building service and utility rooms were remodeled. In addition, a modern nourishment station, complete with work areas for diet technicians, was installed and a lounge for nursing personnel created.

Baker nursing units have had a facelifting but no major renovations. Contractors placed cheery new tiles on the floors making the units visually larger and more pleasant. Maintenance and engineering crews converted the former linen supply room into a medication area and reoriented the nursing station on each floor for the more efficient control of traffic.

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

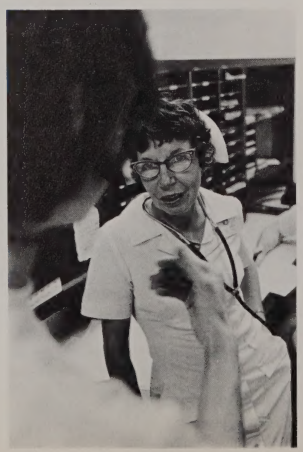
pulse

The New England Deaconess Hospital is a 482-bed and 16-building complex. Physicians from the Joslin Diabetes Foundation, Inc., the Lahey Clinic, Overholt Thoracic Clinic and the independent medical and surgical staffs serve the hospital's patients. The Deaconess Hospital is internationally known for diagnosis, treatment and research in brain and chest surgery, cancer, diabetes and general medicine.

PULSE is published monthly by the Public Relations Department of the New England Deaconess Hospital.

R. D. Lowry
Executive Vice President
Richard E. Lee
Director
Evans F. Houghton
Public Relations Manager
Anne Kreidler
Public Relations Assistant

THE DEACONESS AT NIGHT.
See article pages 3-5.



New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

Non-Profiit
U. S. Postage
1.7¢ PAID
Permit No. 18
Holliston, Ma. 01746

TIME VALUE